



# PALM CHARTERS GROUP S.A.



## Palm Charters Integrated Quality Management System

### Security Management Policy

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#### ADDRESS

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Palm Charters S.A. was established in 2008. We provide logistic support to PMSC's (accommodation, storage, training, manpower and transfer services). We also offer supply services (provisions, stores and bunkering) to our clients.

We operate in/from the Red Sea, Gulf of Oman, Arabian Sea.

Since we established our company, we have followed a steady and high focused strategy aiming at becoming a leading reference in the security industry by offering our selected customers value for their money.

In order to meet the requirements of ISO 28000: 2022 and ISO 28007-1:2015, Palm Charters has defined, implemented and maintains a security system, which will be made available to the general public as well as to all interested parties. New clients shall receive this policy after the initial contact, alongside the Due Diligence.

## POLICY

Palm Charters is committed to the implementation of this Security Management Policy to ensure that this policy is always observed and effective. The security management system is reviewed regularly and is subject to an annual revision.

Our mission is to maintain an outstanding level of logistic services to our clients, focused on providing their MSOs the best possible accommodation and the most advanced, and safe storage for their equipment.

To achieve that, we:

- Develop and maintain security procedures that comply applicable international standards and regulatory requirements, law and code.
- Recruit highly trained and qualified personnel on board and ashore ensuring they are fully aware of the requirements of this policy and procedures.
- Design and implement measures and procedures to reach and maintain the safest handling and storage of firearms as well as the safest transfer of clients at sea.



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- Apply suitable preventative safety and security measures to best suppress or minimize identified risks and incidents.
- Ensure that this policy is available to all internal and external interested parties, to establish a two-ways channel of communication for feedback, suggestions and complaints.
- Establish, monitor, review and adapt our relevant security objectives continuously.



## SCOPE OF SECURITY MANAGEMENT SYSTEM

Our Security Management System covers the provision of contracted logistic security services. The service includes accommodation, provision of MSOs to our PMSC clients, safe storage and handling of firearms, and transfers to/from PMSC's clients in their transit across high threat areas in the Red Sea, Gulf of Aden, Indian Ocean and Arabian Sea.

## SECURITY MANAGEMENT OBJECTIVES

Palm Charters provides a secure working environment by establishing and maintaining security measures to help prevent situations on board our vessels which endanger the safety and security of our clients and workers.

In order to achieve our mission statement, we have set clear security objectives to guide us throughout our activity:

### Security objectives:

- 1.- Constant monitoring and ensuring compliance/implementation of all applicable standards and international and national regulation and other relevant sources.
- 2.- Constant monitoring of quality intelligence sources, and maritime domain awareness which allow us to accurate risk assessment for every task.
- 3.- Constant review of our SOP and daily security procedures in all levels of the structure.
- 4.- Develop and maintain constant training programs of our staff and MSOs offered to our PMSC clients.

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5.- Conducting a comprehensive and thorough screening and continuous evaluation process to all personnel.

6.- Ensuring high operational readiness by regular maintenance of vessels.

7.- Conduct thorough health and safety awareness training and ensure our teams comply with clients' needs and requirements

8.- Publishing our policy online for all to see and encourage a constructive feedback culture with all our stakeholders and interested parties.



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